



June eNews

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Dear Member-Owners,

The Toro Credit Union lobby will reopen on June 8th, and the following are changes in our procedures to maintain the health and safety of staff and members:

- Lobby hours will be 8:30 am to 4:00 pm CST Monday-Thursday, and 8:30 am to 12:30 pm Friday
- Clear plexiglass barriers have been installed at the teller line.
- Floor decals have been installed to encourage social distancing.
- We've removed everything from the lobby that can't be appropriately sanitized.
- Lobby will be limited to 3 members at any given time. If you see that we've reached maximum capacity, we kindly request that one person wait in the hall, and all other members wait outside the building until a member exits.
- Sanitizing stations have been installed in the lobby, for your convenience.
- Staff will be disinfecting surfaces and equipment after serving each member.
- Appointments are required for any nonstandard service, such as loans.
- Staff will be wearing face coverings for your protection.
- Members are encouraged to wear a face covering but will be asked to temporarily remove their face covering for identification purposes.



Please visit our COVID-19 page to find the most current information as it relates to our efforts to protect our members, employees, and our community during this crisis. We also encourage you to follow us on Facebook for timely updates.

Sincerely,

Grant Johnson, CEO



If you're experiencing financial hardship resulting from the impacts of COVID-19, please contact us so we can discuss solutions.

Financial Assistance

Avoid Coronavirus-Related Scams

The [Federal Trade Commission](#) is a great resource to stay up to date on the current scams related to the coronavirus. We would also encourage you to use the fraud prevention tools offered by the credit union.



- [Manage My Card](#) - manage and protect your debit/atm cards
- [It'sMe247 Online Banking](#) - set up alerts for all your accounts
- [Text Banking](#) - set up notices regarding account balances, deposits, withdrawals, or upcoming payments.

Please contact the credit union if you need assistance setting up any of these tools.

Questions

How to Videos

Learn how to bank from home or your phone to save time and easily manage your financial life with our HOW TO VIDEOS!



How to Videos

Your Money is Safe

Your money is safe, and your accounts are fully insured by the National Credit Union Share Insurance Fund (NCUSIF) up to \$250,000. There is no risk of keeping money in your account, but there are countless risks to holding excess cash.



24/7 Self-Service Banking

You can meet nearly all of your financial needs without leaving your home. We strongly encourage you to use Toro Credit Union's digital tools and other resources for self-service banking and 24/7 account access. You can access your accounts with [It'sMe247 Online Banking](#), by using the [Mobile Banking App](#), or by using many of the other convenient services:

- [Online Banking](#)
 - [Online Bill Pay](#)
 - [Mobile Banking App](#)
 - [Text Banking](#)
 - [Mobile Deposit Capture](#)
 - [CU*Talk](#)
 - [Mobile Banking – Manage My Cards](#)
 - [Pay Anyone](#)
- [A2A Transfers](#)
 - [Pay My Loan](#)
 - [Online Loan Applications](#)
 - [Online Forms](#)
 - [MoneyPass ATMs](#) - Access 25,000+ FREE ATM locations around the country
 - Electronically Signature - Loan or other documents
 - Loan closings - Offered by appointment

If you need assistance enrolling in or using any of these services, please visit our [website](#) for instructions or [contact us](#).

Resources

Financial Counseling

Toro Credit Union members and their immediate family have access to six free, private and confidential financial counseling sessions annually with a certified consumer credit counselor from LSS Financial Counseling. Sessions are available by phone, in-person in Minnesota, or online.



LSS Financial Counseling offers a wide variety of services including but not limited to:

- Establishing a budget
- Improving your credit score
- Consolidating your payments with a debt management plan
- Managing your student loans
- Buying and protecting your home
- Getting out of debt
- Building credit

Please call 1-800-528-2926 or visit [LSS Financial Counseling](#) to schedule your free session today!

“Our Member-Owners
SAY IT BEST”



*Everyone at the credit union
is very friendly. I always enjoy
doing my banking with them.*

Janice | Toro Credit Union Member-Owner

Email us a quick note sharing your Toro Credit Union experience along with your photo, and we'll deposit \$5 into your account as a THANK YOU!

[Read more member-owners stories.](#)

COVID-19 UPDATES

[>> Click here for our latest updates.](#)

Mark Your Calendar

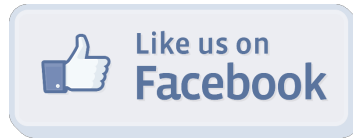
Monday, June 1st - Start of Friday Summer Hours 8:00 am – 12:30 pm CST on Fridays

Friday, July 3rd - Closed in observance of Independence Day

Friday, August 28th - Last day of Friday Summer Hours



CONNECT WITH US!



We treat you like you own the place, *because you do!*

Toro Credit Union

8111 Lyndale Ave S.
Bloomington, MN 5542

Lobby CLOSED until further notice.

Staff Telephone Hours: Monday–Friday 9am–3pm CST

Call Center Telephone Hours: Monday–Friday 7am–9am CST & 3pm–7pm CST,
Saturday 7am– 4pm CST

Email: torocreditunion@toro.com

Website: www.ToroFCU.org

Federally insured by the NCUA. Equal Housing Opportunity.